

**Schenectady County Community College  
Begley Library and Instructional Technology Center**

**How to Find Information on Computer Support Technology**

**I. BOOKS**

To find information on various topics related to Computer Support Technology, search **BLISS**, our **ONLINE CATALOG**, under subject headings such as:

Computer network protocols	Modems
Computer networks	Routers (Computer networks)
Data transmission systems	Signal processing
Internetworking (Telecommunication)	TCP/IP (Computer network protocol)
Microcomputers--Maintenance and repair	

**REFERENCE BOOKS** are located on the first floor in the Reference area. Reference books related to Computer Support Technology are located in the QA and TK sections of the reference area. Some useful books are:

<u>Call Number</u>	<u>Title</u>
REF QA76.15 .E48 2000	<i>Encyclopedia of Computer Science</i>
REF QA76.15 .F345 2001	<i>Facts on File Dictionary of Computer Science</i>
REF TK9 .K39 2004	<i>Wiley Electrical and Electronics Engineering Dictionary</i>
REF TK5102 .C57 1998	<i>McGraw-Hill Illustrated Telecom Dictionary</i>
REF TK5102 .M85 1998	<i>Desktop Encyclopedia of Telecommunication</i>
REF TK5102 .P48 1999	<i>Data and Telecommunication Dictionary</i>
REF TK7825 .E34 1997	<i>Electronic Engineer's Handbook</i>

The **CAREER INFORMATION CENTER** located on the first floor of the library has books pertaining to aviation science and aeronautics such as:

<u>Call Number</u>	<u>Title</u>
TK7845 .R68 1999	<i>Opportunities in Electronics Careers</i>
TK7887 .K36 1995	<i>Computer Maintenance Careers</i>

**II. ELECTRONIC DATABASES: PERIODICALS AND REFERENCE**

Electronic databases may be used to find full-text articles in journals, newspapers, and Reference sources. The databases are available online via the library web site <http://www.sunysccc.edu/library>. Select the link **Find Articles**. Some useful databases are:

Academic Search Premier (EBSCO)	Virtual Reference Library (GALE)
Lexis-Nexis Academic Universe	Select the category <i>Science</i> and the publication <i>Computer Sciences</i>
ArticleFirst (OCLC)	
New York Times Full Text Archive	
General Science Collection (EBSCO)	
ScienceDirect	

Some computer technology magazines available in our library include:

Macworld  
PC Magazine  
Technology Review

V. **MEDIA MATERIALS**

Media materials are located in the Instructional Technology Center on the 2<sup>nd</sup> floor and may be accessed by searching the online catalog. Select "Advanced Searching" and "Limit by Collection."

VI. **THE INTERNET**

The following web links are arranged by: Organizations, Vendors, and News.

Organizations:

[CompTIA](http://www.comptia.org/): <http://www.comptia.org/>

[Da Vinci Jobs](http://www.davincitimes.org/): <http://www.davincitimes.org/>

Vendors:

[Cisco Systems](http://www.cisco.com/): <http://www.cisco.com/>

[Sun](http://www.sun.com/): <http://www.sun.com/>

[Microsoft](http://www.microsoft.com/): <http://www.microsoft.com/>

[Ziff-Davis](http://www.zdnet.com/): <http://www.zdnet.com/>

News:

[TechWeb](http://www.techweb.com/): <http://www.techweb.com/>

VII. **LIBRARIANS**

**REFERENCE LIBRARIANS** will be happy to help you locate materials for your topic in this library and in other libraries. Please ask for assistance at the Reference Desk. You may also **email or chat live** with a librarian via the web site at <http://www.sunysccc.edu/library>. Select the link **Ask a Librarian**.